TRAVEL RULES & FLIGHT REFUND GUIDES

Does Kiwi.com Offer 24-Hour Free Cancellation? The Real Truth Explained

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Does Kiwi.com offer 24-hour free cancellation? Not in the traditional sense. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Understanding third-party travel agency policies is crucial before making a flight reservation. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

US DOT 24-Hour Rule vs. Kiwi.com Policy

The US Department of Transportation (DOT) mandates a 24-hour free cancellation policy. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

However, the US DOT's 24-hour rule applies strictly to direct airline bookings, not third-party sites like Kiwi.com. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Kiwi's Equivalent: "Immediate Cancellation" Rules

- **No Traditional 24-Hour Rule:** Kiwi.com does not provide standard free 24-hour cancellations.
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- **Pre-Ticketing Requirement:** Kiwi's closest equivalent is "Immediate Cancellation," available only before ticketing.
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- **90% Credit Refund:** Immediate Cancellation refunds 90% of your booking as credit rather than full cash.
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- **Third-Party Exemption:** Third-party Online Travel Agencies (OTAs) are exempt from DOT rules.
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Policy Breakdown Table

Compare how regulations differ between direct airlines and Kiwi.com. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Feature	Direct Airline Booking (US DOT Rule)	Kiwi.com Booking
24-Hour Free Cancellation	Yes (Full cash refund mandated by US DOT)	No (Not in the traditional sense)
Applicability	Direct airline websites & channels	Exempt (Third-party agency rules apply)
Closest Equivalent	Full 24-hour grace period post-booking	"Immediate Cancellation" (Before ticketing)

Feature	Direct Airline Booking (US DOT Rule)	Kiwi.com Booking
Refund Format	100% Original Payment / Cash	90% of booking refunded as Credit

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Key Takeaways for Travelers

Always review third-party terms carefully before completing your flight purchase. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Kiwi's closest equivalent is "Immediate Cancellation," available only before ticketing, which refunds 90% of your booking as credit. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710

Summary: Does Kiwi.com offer 24-hour free cancellation? Not in the traditional sense. The US DOT's 24-hour rule applies only to direct airline bookings, not third-party sites like Kiwi.com. Kiwi's closest equivalent is "Immediate Cancellation," available only before ticketing, which refunds 90% of your booking as credit. 📞 US: +1 • 888 • 794 • 3564 | UK: +44 203-190-8710